



---

# RULES & REGULATIONS

---

## ADVANCE BOOKING INFORMATION:

- Booking your tee time in advance is compulsory via our reservations system, golfers found on course without a pre-booked tee times will be asked to leave, pay a green fee and forfeit future bookings
- Members will have a 7-day booking window and guests will have 5 days
- 2, 3 & 4 ball bookings only, all golfers will be paired up
- Online tee time bookings are released at 8am, limited phone bookings between 9am-2pm
- Bookings can not be made via the golf shop due to the restricted checking times
- You must not be self-isolating
- You must not be displaying COVID-19 symptoms
- Currently we are only open for social golf & no competitions
- In the interest of our employees, we strongly recommend you follow the government advice on mobile tracing technology
- Please respect our team at all times, inappropriate behaviour will not be tolerated

## ARRIVAL:

- Golfers should travel to the club alone, or with a member of the same household
- Ample car parking spaces are available to ensure social distancing
- You must always observe social distancing from golfers and staff upon arrival
- The changing rooms are closed
- Please arrange golf attire and change footwear at your car following social distancing
- Report straight to the Pro Shop upon arrival to check-in

## PRO SHOP/CHECK IN:

- It is mandatory to check in at the Pro Shop for all golfers
- Please observe social distancing when queuing
- You will see social distancing markers at the single Pro Shop entry point
- There will be a maximum amount of people permitted inside the Pro Shop at one time
- When you are checking in, please remember to observe social distancing for our staff
- Our retail store is open fully from the 15th of June
- Please wear a face covering when entering the Pro Shop
- Scorecards will only be issued upon registration
- Buggies (single use only – unless you are both members from the same household) will be individually sanitised & available on a first come, first served basis
- Trolleys will be individually sanitised & available on a first come, first served basis
- Please stand back and observe social distancing when people are exiting the Pro Shop

## CLUBHOUSE FACILITIES:

- The only areas of access are the Pro Shop, bar & the main toilets
- Toilets cleaned regularly and will have some sinks/urinals placed out of action to ensure social distancing. There will be a marked waiting area outside the toilets to allow people to queue to allow safe entry and exit.
- All other areas are closed. this includes the members competition room and use of the computers.

## TEEING OFF/ON THE COURSE:

- Tee times will be at a 10-minute interval
- Putting greens are open, with limited players & social distancing

- Please arrive at the 1st tee no more than 5 minutes prior to the reserved tee time
- Please note that we will be patrolling all areas of the club to ensure social distancing is being adhered to
- Any player(s) not following directions will be asked to leave the course immediately
- Tee off times strictly observed to ensure minimum 10-minute group spacing
- Social distancing must be observed throughout, particularly on tees and greens
- Rubbish bins, divot bins, ball washers and benches have been removed
- Bunker are to be treated as Ground Under Repair (GUR) until notified otherwise
- Flagsticks must be left in the hole and must not be touched
- The hole cups have been modified for contact-free ball retrieval
- Once a hole is completed, the group in front must have exited the tee box before players can progress to the next hole
- Do not double back to play again if a ball is lost, unplayable, or in a penalty area
- Equipment, food, and drink must not be exchanged between players
- Players must not pick up another player's equipment or golf balls
- layers must not shake hands or high five handshakes
- All golfers must leave the course by 8:45pm unless advised by the Professional team
- The entrance gates will be locked at 9:00pm and reopened at 6.00am

## THE DRIVING RANGE:

- The driving range will be restricted to a maximum of 16 users at any one time
- Entry to the range is via the Main entrance
- All range users must check in at reception, where a sanitised range basket will be issued. Baskets must be returned to the designated drop off point
- Payments for range balls must be made using the contactless debit/credit card payment option only
- A strict, "one in, one out" policy is adopted and queue system in operation
- 1 person per bay only - children must always be accompanied by parent or household member
- Regular passing bays will be positioned on the range
- Driving range users must park in the lodge carpark, designated parking spaces will be available for those users
- Entry to the range is via the Lodge entrance
- Please limit practice to a maximum of 45 mins, considering other users
- Once you have finished on the range you must leave immediately
- You are not permitted to use the putting green and chipping areas whilst using the range
- Golf lessons are available upon booking with the professional team, Strict processes are in place
- Opening times for the Range are 8am-8:30pm, last balls 7:45. Closed Wednesday mornings for maintenance

## LEAVING THE CLUB SAFELY:

- Changing rooms are closed other than the toilets
- We recommend you wash your hands before departure
- When you arrive home, please ensure your clubs and equipment are cleaned thoroughly after use
- Members or guests must call or email the golf club with any post-round health issues or COVID-19 related queries, at the earliest possible opportunity

---

# THANK YOU FOR YOUR COOPERATION